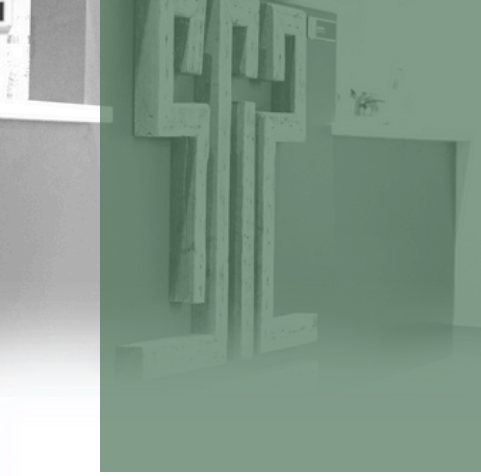

Establishing Change Management Governance Structures

Driving Continuous Improvement for the U.S. Space Force

OVERVIEW

The Space Operations Command for the United States Space Force requested assistance developing their proficiency in continuous process improvement and software development. By establishing change management governance structures, the organization was positioned to successfully implement future initiatives at all organizational levels. Impacting 4,000+ end users, our team focused on driving innovation through industry expertise and best practices.

Key metrics

21
Projects completed

4
Software applications fielded

4,000+
End users trained across 5 workshops

SOLUTIONS

Greencastle identified the need to utilize change management best practices and establish a governance structure to oversee it.

- Process Improvement
- Governance Controls
- Change Management

BENEFITS

1 **End-to-End Project Management**
Our approach supported 3 strategic implementations, 21 projects, and drove increased utilization and adoption for 4 software applications.

2 **Change Management Governance Structure**
Established change management standards to align project support levels, culminating with the publication of a 3-tiered change management program

3 **Stakeholder Management**
Provided executive change coaching in addition to training 170+ users over multiple workshops.

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